

REDFORD BRIGHTMOOR INITIATIVE

CAR CARE PROGRAM

Our Car Care program will provide you with a free inspection and repair if possible.

We do not pay for parts but will provide free assessment and labor!

All clients will be required to sign a waiver prior to work beginning on their vehicle.

STEPS FOR CAR CARE

1. Email **carcarerbi@gmail.com** or text **(313) 420-7696** to find out the Car Care schedule.
2. When Car Care is running - our mechanics assess a **maximum of 6 vehicles** on Saturday morning. The 1st assessment will be seen around 8:30am. **Cars will be assessed on a first come – first serve basis.** You will have to arrive well before 8:00am to try to get one of the 6 assessment spots. *There is no guarantee your vehicle will be assessed after you arrive.*
3. You must fill out and sign a Work Order & Waiver before any work can begin on your vehicle.
4. The mechanic will assess your vehicle and discuss the options with you. There is often a wait to get your vehicle assessed and ask that you wait patiently.
5. If parts are needed, the mechanic will email you within a few days of your assessment with information on which part(s) to purchase.
6. After you have purchased and received the needed part(s), email **carcarerbi@gmail.com** or text us at **(313) 420-7696** to make an appointment to have your car repaired. Please note that we are only able to communicate with clients via email or text.

Location – 12065 W. Outer Drive, Detroit MI 48223 // in the parking lot of the United Methodist Church

Working together to ensure safe and reliable transportation

RBI CAR CARE Services

Vehicle Diagnosis:

- Check Engine Light Analysis
- Drivability Evaluation
- Vehicle Inspections

Engine Service:

- Spark Plugs
- Throttle Body Cleaning
- Serpentine Belts
- Alternators
- Radiators
- Starters
- O2 Sensors
- Exhaust Repair

Suspension Service:

- Sway Bar Links
- Struts
- Shocks
- Control Arms
- Ball Joints
- Tie Rods

Driveline Service:

- Brakes
- Wheel Bearings
- Axles

Body Services:

- Front and Rear Lamps
- Door Hinges
- Lift Struts
- Window Regulators
- Door and Hood Latches

Services not provided:

- Oil changes
- Tires
- Alignments
- Transmission service
- Air conditioning service
- Water pumps
- Drum Brakes
- Steering Rack & Pinions
- Power Steering Systems
- Electrical Diagnostics
- Catalytic Converters
- Head Gaskets
- Timing Chains
- Repairs as the result of collision damage

We are not able to work on vehicles that need to be towed to our location.

We do not make house calls.

Cars left unattended will not be assessed or serviced.

Redford Brightmoor Initiative is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond their control, or for any delays caused by unavailability of parts. I acknowledge and understand that there are risks and potential liabilities that exist as a result of the maintenance / repair services to myself, my vehicle, occupants of my vehicle and other vehicles, as well as damage to other property. I hereby agree to forever release and discharge any Car Care employees, volunteers, and the Redford Brightmoor Initiative from any and all injuries, claims, liabilities, obligations, disputes, damages, or any cause of action which I may have against each of them arising out of the repairs they are performing on my vehicle at no charge. RBI has the right to select the order in which vehicles are inspected and repaired. Please note that Redford Brightmoor Initiative Car Care Program and United Way – Ride United have partnered to provide clients with car repair services. These clients will be served approximately between 8:00am and 9:00am.